



## CSI Philosophy



Best Interest of the Child

Family Preservation

Strength Based Therapy

Cultural Sensitivity

Active Community Involvement

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President

## THERAPEUTIC MENTOR PROGRAM

*Creating Positive Activities in  
the Community*

1695 Main St, Springfield, MA 01103

Ph: (413) 739-5572

[www.CommunityServ.com](http://www.CommunityServ.com)

# In-Home Therapeutic Mentor Program

*“Dedicated to  
Keeping Families  
Together.”*

## In-Home Therapeutic Mentoring

### What is Wraparound?

*“Wraparound”* is not a service but a process used to create, put in place, and monitor an individual plan that is created specifically to address the needs of a youth and builds on strengths of the youth, team, and community.

**Wraparound** puts the family at the center of the planning process and builds a team around the family’s vision for their child’s future.

#### Insurances Accepted:

**MBHP, BMC, NHP, HNE Be Healthy,  
Network Health**

Office Hours: Mon-Thu 8:30am-5:00pm  
Evening hours available by appointment

24 Hour Emergency

### Therapeutic Mentoring Services

Provided to youth (under age 21) in any setting where the youth resides, such as the family home, foster homes, and therapeutic foster homes. Services are also provided in other places relevant to the youth, such as school, child care centers, respite centers, and other culturally and linguistically appropriate community settings.

Therapeutic Mentoring offers structured, one-to-one, strength-based support services between a therapeutic mentor and a youth for the purpose of acquiring various daily living, social, and communication skills.

Therapeutic Mentoring helps youth acquire these skills by supporting, coaching, and training. Youth are also assisted to achieve these skills through direct observation of their efforts to engage in age-appropriate behaviors, interpersonal communication, functional skill-building efforts, problem solving, and conflict resolution.

The Therapeutic Mentor offers supervision of the youth while engaging in such interactions and engages youth in discussions about strategies for effective handling of various real life and peer interactions.

Services are provided in the context of recreational and social activities, which the mentor helps the youth to access.

Therapeutic Mentoring services are developed and provided in concert with the family and youth whenever possible, or the Individual Care Plan for those youth enrolled in ICC.

To this end, mentors work with goals that are pursuant to an established behavioral health treatment plan. These plans are developed by an outpatient or In-Home Therapy provider. This measure ensures a coordination of care, as well as a continuance of the program achievements through the reinforcement of such by those individuals who remain significant in the youth’s life.



**For Intake and Referral, call:**

**Springfield: (413) 739-5572**

You will be contacted within 24 hrs  
to schedule a face to face interview.